

Ken Karbowski

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PROFESSIONAL PROFILE

- Innovative, motivated and results-driven leader with over 20 years of business acumen and technical savvy
- Significant and progressive experience in strategic & budget planning, portfolio management and project prioritization
- Experience leading global EPMO functions utilizing PMI standards by setting the vision and strategy to deliver the most value by helping teams translate conceptual ideas and visions into concrete deliverables and measurable results
- Cultivates and sustains strong customer relationships and business partnerships focused on customer satisfaction
- Effectively develops, leads and motivates high-functioning teams while managing in a global matrix environment
- Independent self-starter with startup experience who possesses a consultative, solutions selling approach
- Experience working with C-Level executives, wearing many hats and managing changing strategies and plans

RELEVANT PROFESSIONAL EXPERIENCE

SCHAWK, Inc., Chicago, IL

01/12 - Present

Responsible for global EPMO standardization and portfolio management for this leading provider of brand point management services that enables companies of all sizes to connect their brands with consumers to create deeper brand affinity

Senior Manager, Enterprise Program Management Office (EPMO)

- Execute the design and implementation of a global EPMO across 60 offices worldwide for this \$500M company, reporting directly to the CIO
- Management and execution of Project Portfolio Management (PPM) processes including prioritization and reporting
- Manage the annual budget planning process for the enterprise IT group
- Manage PMs working on day-to-day operational and tactical aspects of multiple large scale projects including a global ERP implementation, which is the largest capital expenditure in the company's history
- Continually seek and capitalize upon opportunities to increase customer satisfaction and deepen client relationships

Professional Achievements

- Sold my vision of a global EPMO to Executive Leadership and secured their funding and support
- Assigned to the corporate global Technology Governance Board and the Technology Leadership Committee

NAVTEQ, Chicago, IL

11/07 - 07/11

Responsible for the execution and delivery of the enterprise-wide project portfolio for this leading global provider of digital maps, traffic and location content, which enables navigation, location-based services and mobile advertising worldwide

Program Manager, Global Planning PMO

- Successfully managed large, high-complex global programs budgeted in excess of \$20M, while leading international teams of project managers and vertically-aligned project teams of up to 20 or more in a global matrix environment
- Ensured that projects were executed and delivered on time, on budget and within defined scope and quality standards
- Facilitated work sessions with disparate stakeholders worldwide to drive consensus and buy-in, and to determine status and actual work progress towards schedule utilizing both Agile and Waterfall methodologies
- Managed the execution of N-Gates, a fully-aligned, cross-functional and integrated PDLC process management tool used for product and service decisions in the design, testing and implementation of new products and features
- Developed, sold and drove global business processes and analytics in support of key initiatives that had significant impact on the product portfolio
- Responsible for bi-weekly project status reporting and program dashboard communication to the executive level to review current programs, future opportunities and client issues
- Designed and managed change control processes, impact analysis and risk mitigation plans for the global portfolio

Professional Achievements

- Key contributor in the design and implementation of Navteq's global PMO, including the design of its N-Gate process management tool and the creation of standard processes, templates, governance and change control
- Designed cross-divisional project status, metrics and deliverables tracking to provide end-to-end visibility of project KPIs to support "go/no go" decisions and to identify process improvement opportunities, risks and mitigations

The New Release, LP, Chicago, IL (1 year contract)

10/06 - 10/07

Responsible for managing supply chain operations for this industry-leading \$30M owner/operator "startup" of DVD kiosks that had the largest market share in the grocery store channel

Director of Operations, Midwest Region

- Directed supply chain operations for 1300 grocery store locations in the US and Canada, reporting to the COO
- Responsible for the on-time and on-budget monthly delivery of \$3M in product
- Managed client relationships, vendor relationships and 25-30 field managers
- Developed regional Standard Operating Procedures and process improvement plans

Professional Achievements

- Met all objectives under my contract allowing owners to sell the business as planned at their targeted selling price

Corbett Accel Healthcare Group (CAHG), Chicago, IL

12/05 - 09/06

Responsible for providing leadership, facilitation & support, strategic direction & oversight and project management for multiple patient recruitment and retention projects for Iris Global Clinical Trial Solutions, a division of CAHG

Senior Project Manager/Client Services

- Project managed multiple client projects, including company's top client, Bristol-Myers Squibb (BMS)
- Directed cross-functional teams to ensure objectives were completed on time and on budget
- Recommended new business opportunities and process improvements in operations

Professional Achievements

- Focused client relationship skills contributed to Corbett Accel becoming the "agency of record" for BMS
- Results-oriented project management led to new business totaling over 30 projects worldwide

Joint Commission on Accreditation of Healthcare Organizations, Oakbrook Terrace, IL

04/97 - 12/05

Responsible for staff and management for this independent organization, the nation's predominant standards-setting and accrediting body in health care with 300 staff and \$80 million in revenue

Associate Director, Program Management Business Operations

- Supervised operational unit that effectively and efficiently serviced 15,000 healthcare clients worldwide
- Managed logistical planning for 400 field representatives and coordinated 8000 annual on-site client audits
- Managed to \$80M revenue budget, multi-million dollar expense budget and project timelines
- Managed \$1M information system redesign project from initiation to implementation, training and support
- Analyzed information system functionality and developed process improvement plans
- Designed and managed \$1M compensation benefit package and e-based application for 400 field staff
- Designed and managed operational process for 700 high-profile clients generating \$18 million in revenue
- Participated in corporate strategic planning and budgeting processes

Professional Achievements

- Designed and implemented the Survey Planning Unit from ground up
- Exceeded \$80M corporate revenue objective for four consecutive years despite limited resources
- Operated under the expense budget for four consecutive years, reducing expenses by 14%
- Exceeded HR policy-driven utilization goals for 400 field representatives for four consecutive years
- Standardized and implemented practices resulting in an error rate of less than 0.5%
- Appointed as the key representative for the Operations group during new product rollouts

EDUCATION / PROFESSIONAL AFFILIATIONS**Master of Business Administration (MBA) – Information Systems Management**

Roosevelt University, Chicago, IL

Bachelor of Specialized Studies (BSS) – Business Administration

Ohio University, Athens, OH

Project Management Institute (PMI)

PMP Certification Exam Scheduled December 2012